

Cayden Woo

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PROFESSIONAL SUMMARY

Motivated and hands-on **System Administrator** with 1+ years of experience managing end-to-end IT operations in dynamic environments. Skilled in **Windows and Linux server administration, networking, cloud services, and end-user support**. Adept at leading projects from planning to implementation. Committed to delivering secure, reliable, and efficient solutions while fostering productive relationships with users and stakeholders.

PROFESSIONAL EXPERIENCE

System Administrator

[3/24] – Present

MicroImaging Source, Inc.

- Administer **Windows and Linux servers**, including Active Directory, Group Policy, DNS, and Hyper-V virtualization.
- **Maintain network infrastructure** such as **Fortinet** firewalls, routers, and VPN connections, as well as **Ubiquiti** switches & wireless networks.
- Deploy and manage **Microsoft 365 & Entra**, **SentinelOne** EDR/XDR, **NinjaOne** & **Connectwise** RMM, and **Veeam** & **Macrium Reflect** backup solutions to ensure data security and compliance.
- Provide responsive **end-user support** and training for hardware, software, and cloud services like **AWS**, **Azure**, and **Google**.
- Develop and maintain **PowerShell** and **Python** scripts to automate routine administrative tasks.
- **Lead IT projects**, including SaaS migrations and vendor contract negotiations, reducing downtime and improving security posture.

EDUCATION

Pasco-Hernando State College

8/23 - 8/26

Associate of Science in Cybersecurity and Information Technology

GPA: 4.0

COURSEWORK

Courses: Computer Forensics, Ethical Hacking, Information Security, Network Security, Wireless & LAN Security, Database Programming & SQL, & Intrusion Detection

SUMMARY

This program has equipped me with a strong foundation in information technology and cybersecurity, including hands-on experience with digital forensics, network defense, and ethical hacking. It has also strengthened my ability to adapt to evolving technologies and consistently approach challenges with curiosity, discipline, and careful attention to detail.

PROJECTS

Static Website Hosting

10/23 - Present

- Developed custom AWS-built solution in **AWS S3**; focusing on redundancy, global availability, and reliability
- Administration of computing resources and console management; **CloudFront** global distribution & logging

Mail Server Administration

10/23 - Present

- Start-up of mail server hosting through 3rd party vendor (**MXRoute**) and administration of resources
- Configuration of users and security filters; transferred **DNS records** and **SSL certificate** from existing domain

CERTIFICATIONS

Certified Cloud Practitioner — AWS

11/23 - 11/26

Network+ — CompTIA

1/25 - 1/28